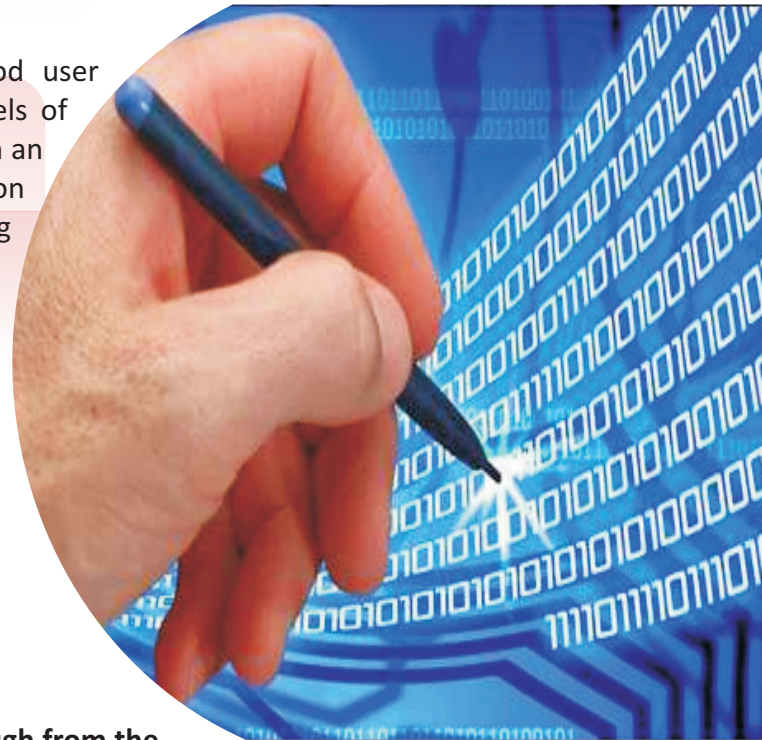


Technical Writing

Poorly written or insufficient documentation can be a negative reflection on the image of your product and result in increased support calls. Making user documentation accurate and complete is a basic requirement. The trick is in making the user documentation useful i.e. easy to follow, intuitive and appealing. RASA is equipped with Lead Technical Writers having technical backgrounds, making it easier to develop Technical Documentation without undue burden on you. RASA undertakes writing tasks from concise "Quick Start Guides" to extensive "User Manuals", which are critical for the success of any product. It is an extension of your company's brand. We are experts at communications.

We understand what users look for in a good user documentation. Different audiences need different levels of information, perhaps in different formats. Beginning with an audience analysis, we provide the appropriate information in a format that a specific class of users will find appealing and useful. Technical authoring services can be included in the design and development of customized software by RASA, or they can be provided as a completely separate stand-alone service for your own software project.



We are experts in writing

- Installation Manuals
- Configuration and Administration Manuals
- Help Manuals
- User Manuals

We offer a **managed documentation package right through from the initial consultation and specification of your documentation needs to the delivery of your final documentation.** An experienced project manager will ensure your needs are met in a timely manner.

RASA's USPs

- Expert in Life Science Domain & IT
- Strong Scientific Advisory Board
- Talented & Experienced team
- High-quality user-friendly documentation.
- Reduction of cost of supporting a product.
- Promoting a professional image of your company.